

Scam Awareness

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What do we do?

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- Prevent scams by raising awareness
- Safeguard vulnerable residents from scams
- Support scam victims
- Support Trading Standards Investigations Team
- Work in partnership with other organisations e.g. TVP



Latest scams

To be updated with latest scam
examples



Safeguard against scams

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1 Never disclose
security details

2 Don't assume
everyone is genuine

3 Don't be rushed

4 Listen to your instincts

5 Stay in control



TrueCall

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- Protect from nuisance and scam calls
- Extra safety for vulnerable users
- Part of phone
- Separate unit

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The advertisement shows an elderly man with glasses talking on a white telephone. A magnifying glass is positioned over a small, grey, rectangular TrueCall device. The device has the TrueCall logo and the text 'STOPS NUISANCE CALLS' on it. The TrueCall logo itself is a blue circle with the text 'trueCall' and 'STOPS NUISANCE CALLS' inside.

Are you worried about
nuisance phone calls?

Many of these calls are scams that aim to con people out of money. Unfortunately they're on the increase but a trueCall device will block nuisance and unwanted calls



Doorbell Camera

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- Pilot project
- Victims of distraction burglary and courier scam
- Free of charge, however annual subscription with Ring
- Funding potential



Sticker packs

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Any questions?

